

## **Quality policy**

Solnet is a leading service provider of intelligent IoT based on-site solar solutions in Europe. Solnet provides on-site and near-site solar and energy storage solutions and services as well as a energy as a service for corporate and industrial customers. We offer Solar power solutions for the whole life cycle of the solar power plants; from consulting to planning and from delivery to maintenance.

## Our quality policy stems from our strong Solnet Spirit –that shows in everything we do

- Our vision is carbon neutral World. Solnet is here to help our customers to reach their sustainability targets. It is all about making an impact together.
- Our mission is to enable this by making solar energy easy and profitable to our customers by combining smart energy solutions.
- In order to make renewable energy safe and profitable, we develop and maintain our ecosystem of different stakeholders. This includes following the European and local legislatures, industry standards and the best practices of Solar Power Europe.
- We will keep making an impact in our industry with our customers, partners, suppliers, personnel, owners, investors, and network of advisors. We value our membership with Solar Power Europe and we seek local associations for forerunners in sustainability in our field.
- We instigate and participate in dialogs with our customers, suppliers and other stakeholders, so that we may understand their motivations and may strengthen the collaboration.
- We create new ways and develop our existing processes and services to answer our customers's needs by using global best practices to do so.
- We apply modern technologies and solutions to monitor and develop the quality and safety from planning to operations and maintenance.
- We measure and monitor our personnel and customers satisfaction to develop our processes,
   projects, operations and specially the customer experience.
- We take care of our personnel's professional knowledge, and skills to certain the quality and safety
  of our services.
- We take responsibility that we do our work with quality, safety and commit to developing them by following the principles of continuous learning and improvement.

Solnet Spirit - Making an impact together with our customers

Caring - Inspiring - Flexible - Courageous

carried out by safety in everything we do

Solnet Management

On February 14th 2023 Helsinki